Inspiring Minds GivePulse Portal: User Guide



Welcome to GivePulse!

- Inspiring Minds is moving its volunteer management system to GivePulse. Here, you
 will be able to keep track of upcoming hours, record and look back on previous hours,
 and see available workshops and trainings.
- Our platform is https://inspiringminds.givepulse.com. We will have links available on our website and social media platforms.
- If you would prefer to use GivePulse in Spanish, scroll to the bottom of whatever page you are on and click to choose between English and Español.
- GivePulse operates best on updated versions of common internet browsers; we
 recommend making sure that your browser is up-to-date (for information about how to
 do so, click <u>here</u>). We also recommend downloading and using Chrome if you are
 experiencing glitches/bugs. If you would like help doing so, please let us know!

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Getting Into GivePulse

• Go to <u>inspiringminds.givepulse.com</u> on a web-enabled computer or phone; click "Sign Up" or "Log In."



Note: If you are a returning volunteer, you will have received an email from GivePulse asking that you "claim your account." Clicking on the link provided will automatically log you in. If there is any information that we require from you that is not on file, we will be requesting this information from you upon logging in as well (this includes a prompt to create a password).

Log In

- After the first time signing up, you will simply have to enter your email and password to log in.
- You may also choose to link your account to your Facebook or Google accounts, in which case you can also log in this way.

G	Log in with Google
	or
Email	
Password	
	Forgot Passwor
	Log in

Process: Keeping Track of Shift and Hours

- Each of you will be invited to register for an event based on the volunteer shift in which you have been placed. You will then use this event to record your hours!
- To keep track of upcoming shifts and trainings/workshops, click "Dashboard" to see a monthly calendar.





11:26 AM

•••• Verizon LTE



Getting Invited to Your Shift

Jane Lavoie has registered you for <u>Placement: Day of Week, Teacher Name, Grade</u> <u>Level (Bailey Template)</u>! In order to reserve your spot, YOU MUST CONFIRM you will be attending and agree to all liability release forms.

	Confirm Registration
	I Can't Attend
Ins	Placement: Day of Week, Teacher Name, Grade Level (Bailey Template)
1	Liability waivers and release forms for you
C	* I agree to the Platform Liability Release Form
	Edit Registration Finish > Confirm Placement: Day of Week, Teacher Name, Grade Level (Bailey Template) Bates A Unconfirmed attendees below must confirm via the email rodification sent. •
*	Who is attending? Cancel All B
	Testingtesting Onetwothree Email: ksandmann +8@inspiringmindstrorg Registration Status: Unconfirmed Confirmation Date:
<	Select one if you are part of a group? •

- Inspiring Minds will send you an email via GivePulse with links to allow you to confirm your volunteer shift
- To sign up, click "Confirm Registration" and check that you agree to the release form on the page you are redirected to, then click "Finish"
- If you are unable to attend, click "I can't attend" and then click "Edit Registration," then "Cancel All" on the next page. Click "Update"

Cancelling a Single Shift

- If you are unable to attend your shift, please let us know via GivePulse
- From your dashboard, click the words My Registrations; this will bring you to a page listing all registrations
 - You can also get to this page by clicking on your icon at the top right and clicking My GivePulse:My Registrations

Inspiring Minds

7/22/19 12:00pm

Registered

2 hours

Go to the far right white dropdown menu next to the name of the shift that you need to cancel and click "Cancel Registration"

Placement: Day of Week.

Teacher Name, Grade Level

🍘 Dashboard 🛛 🝳 Get Involved 🛛 🧮 Li	st for Free 🛛 👔 Hi Kaitlin 👻 🔀	Welcome to your dashboard!	1
APACTS HOURS GROUPS 24 285 28	Dashboard Profile % Account 1 Messages Add Impact	As a volunteer or service learning student you can discover new events and ongoing opportunities, track your impact and service hours and help the causes you care most about. Search for events and ongoing opportunities Track your impact and service hours Invite your friends As a coordinator you can start a community, list and manage your events and opportunities, recruit volunteers to your cause and much much more. Create a group, class, community or movement now!	
1 - 63 of 63 Registration	X My GivePulse Support	My Registrations	
Duration Impacts Actions	🕞 Sign out	Upcoming Events Past Events	

Adding Hours

- When your shift is over, log into inspiringminds.givepulse.com and go to your dashboard by clicking "Dashboard" on the top bar
- Scroll to "My Registrations" and click "Past Events"
- Click on the event for which you are recording your hours. Once on the event page, click "Add Impact," the green button on the right.





Adding Hours (Mobile)

- On your mobile device, the screens will look slightly different, as imaged below. However, you will navigate the same way
- Click the upper right hand box to access "My Registrations" easily



Adding Hours (cont'd)

Make sure that the listed dates/times are correct, then fill out any other fields you feel comfortable sharing.

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/2018	
2010	
Hours *	
/	Measurement

Reflections, Private vs. Public

- Rate and reflect on your time if you wish to -this helps us to improve the quality of your volunteer experience!
- To make notes just for yourself without anyone else seeing, list them as personal notes. To upload an attachment that we can see, like a drawing by a student or a signed paper, add this as an attachment

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Personal notes are private ar Attachments (File types: jpg, jpeg, png, gif,	d only viewable by you	



- You are able to upload your BCI directly to GivePulse
- Go to your profile by clicking on your icon in the top right corner, then clicking the green button labelled "Edit Profile"
- On the left, choose "Requested Data" and upload your BCI to the appropriate field (first field)



Messages and Surveys/Forms

- If someone has sent you a message, this message will be available on the Inspiring Minds portal and will also be sent directly to your email
- At the bottom of the email is a button that says "Respond to [Name]"; click this if you need to reply to the message. We will also message you when there is a survey or form available to fill out; to do so, simply click on the embedded link in the message.

Hi Kaitlin,	vvarmıy,
sent you a message.	
Hi Everyone: We are just over 2 weeks from our orientation and I'm very excited to	Respond to
If you want to send one of us a message, click "Contact" under our images on the Inspiring Mind portal, or click on the admin image to get to their profile and click "Message."	HOURS IMPACTS GROUPS 17.50 5 8

A Note About Answering Questions on GivePulse

When filling out surveys and applications, to select multiple answers to a question, hold down Ctrl and click on each option if you are on a PC; for a Mac, hold down Command and then click on each option.

Additional Events

Throughout your time with Inspiring Minds, you may receive invitations to additional workshops and events. You are able to register for these the same way that you register for your volunteer shifts, and record hours for them in the same way as well!

Thanks for reading!

That's all the information you need to know to record your hours on GivePulse! We really appreciate the time you are taking to navigate this new system. Please let us know if you have any questions or concerns by emailing <u>inspire@inspiringmindsri.org</u>, and keep us informed about how you are finding the system.

The following slides provide a deeper dive into ways that you can navigate GivePulse. The best way to learn about the platform is to explore -- feel free to do so!

Top Bar

At the top of every page is a bar from which you can quickly access your dashboard (1), search for volunteer opportunities (2), list your own opportunities (3), view information about your experience (4), and see messages (5).



Your Icon

By clicking on your icon on the top bar, you can also access your dashboard and profile, edit your account information, check your messages, add an impact, see information about your impacts/registrations, access the support page, and sign out.



Getting to Your Profile



Kaitlin Sandmann_@ My Dashboard

Dashboard	🛔 Account 👻 [🛛 Groups 👻 🎓 Classes 👻 🖡
	View Profile	
Welcom	Edit Account Reset Password	shboard!
As a volunteer or	Merge Accounts	pu can discover new events and d

From your Dashboard, you can access your profile one of two ways: click on "Account" and then "View Profile," or click on your icon in the upper right corner and then click "Profile."



Your Profile

Your profile contains information about you and about your engagement. To change or add information, click the green button labelled "Edit Profile." To view your past hours, scroll down to where "Impacts" are listed. From here, you can view or edit each time you volunteered by clicking the eye or the pencil next to the impact; you can also comment on past volunteer engagements using the speech bubble.

Kaitlin Sandmann Providence, RI	HOURS 73.50	IMPACTS 12	GROUPS 5				🖉 Edit Profile
About			🔲 Groups				
# Causes				MA	Community	SWEARER CENTER	iProv Summer
🗲 Skills				BEAM HEATING	Corps	BROWN UNIVERSITI	Fellowship
B GivePulse Stats			Group Loca	ations			
NUMBER OF I	MPACTS PER MC	DNTH		13 North Providence	289 / - Hope - 😨	RUMFORD	

🖤 Impa	cts	
	Kaitlin gave to IProv Summer 2018	
	Gave 24.00 hours between Jun 4th and Jun 8th, 2018 with BrownEngage	• / 0
Community	Kaitlin gave to Community Corps Program	
Corps	Gave 🕗 1.50 hours on Apr 12, 2018 with BrownEngage	۵ 🌶 🕥

Edit Account Info and Change Email/Password



Click on your user icon in the upper right corner and click "Account" to edit all account information. This icon can be accessed from any page.

Change Email/Password Continued

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f Link to Facebook	Last Name *	Sandmann					
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	Email Addresses *						
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	Opt In/Out		Opted In				
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From the Account page, you can change your email by scrolling down on the first page (labelled "Basic Info" in left hand menu) and then clicking "Add Additional Email Address," then going to "Actions" \rightarrow "Remove" for the address that is no longer valid. (If you would like to have multiple email addresses, you can choose which is primary under the "Actions" tab; the primary email address is the one you will use to log in.) You can change your password by clicking "Change Password" in the left hand menu.

Make Profile Private

To hide your information from other users and visitors, go to your profile, click "Fdit Profile," click "Settings," and check the box next to "Private." We will still be able to communicate with you!



Editing Impacts

If you need to edit impacts, you are able to via the page shown before or via My Impacts (accessible via the upper right corner under "Hi [Name]" \rightarrow My GivePulse \rightarrow My Impacts, or via Dashboard \rightarrow Impacts \rightarrow View Impacts). Click the little pencil icon. This allows you to edit hours, reflections, ratings, etc. Note that if this impact was already verified, changing the hours, dates, etc. will lead to it needing to be verified again. Reflections can be changed without requiring a new verification.



Dashboard



On your Dashboard, you can quickly add hours by clicking "Add Impact," see what events you've registered for with "My Registrations" (and see upcoming events on the calendar), look at the groups you are a member of with "My Memberships," see messages by scrolling down to "Messages," and view graphs of impacts and hours completed.

Post on an Event's Wall

If you have any questions, comments, or concerns about an event that you feel would be pertinent to all attending, you can post on the event's wall (if you have a private concern, feel free to send a message to the administrator of the event as detailed later).

Write your own message by clicking on and typing in the box labelled "Leave a message." Reply to someone else's message by clicking the small speech bubble on the lower right corner of the message and clicking "Comment."



Your Insights

If you want to see data about your volunteering all in one place, you can go to Impacts \rightarrow My Insights from your Dashboard or your My Impacts page. This will tell you the number of hours and impacts per month, and your total number of hours.



Inviting Friends to Join Inspiring Minds

On the Inspiring Minds homepage, click "Invite" to invite friends to join Inspiring Minds! You simply need to input their name and email, and they will receive a message saying that you have invited them to join. You can add a personal message (for example, "I have loved working with Inspiring Minds, and I think you would too"). They can then easily find our page if they are so inclined!

Inspiring Minds	O Add Impact	Email	Email Enter the name and e-mails of individuals you want to invite
Manage 1 -	Melissa Emidy Administrator Contact		Name Email* • Invite More (Add Row) Message Add a personal message to your invites (optional)
Minds! To record volunteer hours, please click the green button labelled "Add Impact." To apply to \times "Become a Member." We are so excited to hear from you!	Jane Lavoie Volunteer Coordinator ⊠ Contact		Send Invitations
Events Subgroups Affiliates Impacts Contact			Example layout of invite email
	Get the word out		
Inspiring Minds' mission is to create successful students by providing them with the appropriate	https://givepul.se/r83fu		Inspiring minds
social supports. We connect trained and supported volunteers to struggling Providence stude close connections through which young people discover who they are, gain skills to shape their own lives, and here being the linear and earthful to the word being discover and and the structure discover and the structure of the structu	Affiliate		Hi John!
Z Website f Facebook ♥ Twitter in LinkedIn	Tweet Like		Kaitlin Sandmann has invited you to join Inspiring Minds!
			{YOUR PERSONAL MESSAGE (OPTIONAL) WILL GO HERE}

Why is GivePulse important?

We really appreciate you logging your hours on GivePulse. Inspiring Minds is a nonprofit; having information about volunteers' hours readily available on a single system enables us to report this information to potential funders. In other words, by using this system you are helping to ensure that Inspiring Minds continues to be able to work toward its mission of empowering students in Providence schools!

If you have any questions or concerns, please let us know by emailing inspire@inspiringmindsri.org!

Thank you for your time, and for choosing to volunteer with Inspiring Minds!